

Tesco Mobile Grocery Super Substitutions

Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. By placing an order for Click+Collect from a Participating Store (as defined below) during the Promotion Period (as defined below) all participants will be deemed to have accepted and be bound by these terms and conditions. Please retain a copy of these terms and conditions for your information.

1. Promoter:

1.1 Tesco Mobile Limited (company number 04780736) whose registered office address is at Shire Park, Welwyn Garden City, United Kingdom, AL7 1GA.

2. Promotion Period:

2.1 The Tesco Mobile Grocery Super Substitutions opens at 10:00 on the 7 April 2021 and closes at 16:00 on 18 April 2021 (the "**Promotion Period**").

3. Participating Stores:

3.1 In order to benefit from a Super Substitution you must collect a Click+Collect Order from one of the below stores during the Promotion Period:

- Glasgow Silverburn Extra, 751 Barrhead Road, Glasgow G53 6AG;
- Twickenham Extra, Mogden Lane, Isleworth TW7 7JY;
- Stretford Extra, Chester Road, Old Trafford, Stretford, Manchester M32 0QW;
- Swansea Cadle Extra, Pontardulais Road, Cadle, Fforest-fach, Swansea SA5 4BA;

- Portsmouth Extra, Clement Attlee Way, Cosham, Portsmouth PO6 4SR; and
- Dudley Extra, Town Gate Retail Park, Birmingham Road, Dudley DY1 4RP.

4. Eligibility:

4.1 The Super Substitutions are available to residents in England, Scotland and Wales aged 18 or over except for any employees or directors of the Promoter or Tesco Stores Limited, their immediate families (spouse, parent, child, sibling, grandparent and/or step family) or anyone else professionally connected with the Tesco Mobile Super Substitutions campaign.

4.2 In order to be in with a chance of receiving a Super Substitution, each participant will need to place a Click+Collect order to be collected from a Participating Store during the Promotion Period.

4.3 Internet access and a Tesco account are required to place a Click+Collect order. A Tesco account can be opened at <https://secure.tesco.com/account/en-GB/register>. Participants are reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the participant. The Promoter will not be liable for any internet or mobile connection or other charges incurred by the participant.

4.4 A maximum of 1 Super Substitution per selected Click+Collect order.

5. How the Super Substitutions will be selected:

5.1 All Click+Collect orders which are to be collected during the Promotion Period from a Participating Store will be placed into a random draw and will be chosen by the Promoter. The participant who receives a Super Substitution will be the first Click+Collect order randomly selected that meets the criteria set out above.

6. The Super Substitutions:

6.1 80 participants may receive one of the following Super Substitutions:

- a Tesco branded multipack of apples (any variant) could be substituted for an Apple iPhone SE 64GB – 5 available;
- a pack of Tesco branded laundry tablets could be substituted for a Samsung Galaxy Tab 7 – 8 available;
- a pack of Tesco branded freshly baked bread rolls could be substituted for a Motorola E7 – 4 available;
- a pack of Pampers Active Fit Nappies (any variant) could be substituted for a Samsung Galaxy Fit 2 in black – 8 available;
- a Galaxy milk chocolate bar (any size or variant) could be substituted for a Samsung Galaxy S21 5G 128GB – 18 available;
- a pack of gnocchi could be substituted for a Nokia 3.4 – 4 available;
- a pack of Tesco branded frozen cod (any variant) could be substituted for Apple AirPods with Charging Case – 8 available;
- a Galaxy chocolate drink (any size or variant) could be substituted for a Samsung Galaxy Watch 3 – 8 available;
- a pack of Mini Cheddars (any variant) could be substituted for an Apple iPhone 12 Mini 64GB – 5 available;
- Cotton Buds (any variant) could be substituted for Samsung Galaxy Buds Live – 12 available.

6.2 There is no cash alternative to the Super Substitution. The Super Substitution cannot be transferred to anyone else and is non-negotiable.

6.3 The Promoter reserves the right to provide an alternative Super Substitution of equal or greater value should circumstances outside its control make this necessary.

7. Super Substitution Delivery:

7.1 The Super Substitutions will be placed by the Promoter in each relevant participant's Click+Collect order collected from a Participating Store during the Promotion Period.

7.2 Whilst the Promoter will take all reasonable steps to ensure that its obligations relating to meeting specific timeframes for fulfilment of the Super Substitutions are met, the Promoter shall not be liable in any way for its inability to meet these timeframes as a result of Covid-19. Should a national or local lockdown affect the Promoter's ability to meet these deadlines, it will fulfil its obligations as soon as is reasonably possible after its and/or its third-party fulfilment providers resume business as usual.

8. Personal Data:

8.1 Your personal data will not be shared by Tesco Stores Limited with the Promoter for the purposes of this campaign.

8.2 To see how Tesco Stores Limited and the Promoter deal with your personal data generally, please see the Privacy Notices available at <https://www.tesco.com/help/privacy-and-cookies/privacy-centre/privacy-policy-information/privacy-policy/> and www.tescomobile.com/privacypolicy.

9. General:

9.1 If for any reason any aspect of this campaign is not capable of running as planned, the Promoter may in its sole discretion cancel, terminate, modify or suspend the campaign (this includes, without limitation, by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this campaign).

9.2 This campaign is in no way sponsored, endorsed or administered by Tesco Stores Limited or any other brands, including, but not limited to; Samsung, Apple, Motorola, Nokia, Pampers, Galaxy® chocolate, Jacob's, Johnson's, De Cecco, Farabella and Jamie Oliver.

9.3 The Promoter reserves the right to refuse to award a Super Substitution where there are reasonable grounds to believe there has been a breach of these terms and conditions or otherwise where a participant has gained unfair advantage or received a Super Substitution using fraudulent means. The Promoter will be the final arbiter in any decisions, and these will be binding and no correspondence will be entered into in relation this clause.

9.4 The Promoter accepts no responsibility for Click+Collect orders or claims that are late, delayed, incomplete, incorrectly submitted, corrupted or misdirected for any reason.

9.5 The Promoter is not responsible for incomplete or illegible Click+Collect orders or Click+Collect orders not successfully completed due to input error or a technical fault or interruption (for example a technical malfunction, computer hardware or software failure, satellite, network or server failure) of any kind.

9.6 In all aspects of this campaign, the Promoter's decision is final and no correspondence will be entered into regarding the award of Super Substitutions.

9.7 The Promoter will not in any circumstances be responsible for or liable to compensate a participant or any other person or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the Super Substitution except where it is: (1) caused by the Promoter's negligence or fraud or fraudulent misrepresentation; and (2) in the case of loss or damage other than personal injury or death, foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time of your entry, both you and the Promoter knew it might happen.

9.8 These terms and conditions shall be governed by the law of England and Wales and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.