



**DMD**  
COLLECTIVE

DMDSH1

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2000W  
Electric Glass  
Panel Heater  
with WiFi Control

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Please read the manual carefully before using this device, and retain for future reference.



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This glass panel heater complements any room with its tempered glass finish and modern LED display, which can be turned off while in use. It can be left freestanding by attaching the feet provided, or it can be easily fixed to the wall using the mounting parts included.

Additionally, the glass panel heater connects through Wi-Fi to a Smart Life app on your smartphone or tablet. Enabling you to control your heating from anywhere at any time. Also, there is an LED touch-screen display to control the mode, temperature, and timer settings when you are at home.

With the 24-hour timer, the glass panel heater can work around your lifestyle. Set a different heat setting for every hour of the day to suit your daily routine.

Most importantly, save on inflated bills using this 2000-watt energy-efficient heater to avoid wasted energy by controlling all aspects of heating around your home.

Before you use this product, please read through all the information in this document and keep it for future reference.

## Safety Instructions

- Read the manual before you use the heater. Keep the manual and ensure it stays with the heater if you give it to a new owner.
- Before use, check that the heater and all supplied accessories are complete and intact.
- The heater must be installed as per the installation instructions. The heater must be plugged into a socket that meets the following requirements: AC 230V, frequency 50/60 Hz.
- The heater is only suitable for indoor use. The appliance is intended for household use only. Commercial use invalidates the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
- Do not leave the heater unattended during use. Keep the heater out of the reach of children because of the risk of burns.
- Do not use an external controller with the heater. The heater must not be left on when it is unattended.
- Do not use the heater near flammable or explosive materials; there is a risk of fire or explosion.
- Inserting items into the protective grill of the heater is strictly prohibited because of the risk of electric shock.
- Do not touch the metal housing, as it will get hot when the heater is in use, posing a risk of burns. Set aside some time to let the heater cool before you turn it off and store it.
- Unplug the heater if it is going to be out of use for a long time.
- Prior to each use of the electric heater, make sure it is in good condition and intact. Do not plug in or use the heater if the casing, wire, or plug are damaged.
- Do not use the appliance if it has been dropped or damaged in any way. If the unit is damaged, take the appliance to an authorised service facility for examination, adjustment, or repair.
- Disconnect the plug from the socket when moving or cleaning the heater. When disconnecting, first turn off the switch, then unplug the plug. Do not yank the cable.
- Demolition of the electric heater without authorization is strictly prohibited. Please look for professional service personnel if the heater is damaged.
- The product is limited to home use only.
- During use, do not let bare skin touch the surface of the appliance to reduce the risk of burns.
- Do not share the heater's socket with other appliances; there is a risk of fire due to excessive load.
- Caution: Never cover the heater. Covering the heater risks overheating and fire.
- The heater must not be located immediately below an electrical socket or outlet.

- To prevent a hazard, the manufacturer, a service representative, or someone else similarly qualified must replace the supply cord if it is damaged.
- Avoid the use of an extension cord, as this may overheat and cause a fire risk.
- Never place the heater where it may fall into a bathtub or any other body of water.
- Do not use the heater in the immediate area of a bath, shower, or swimming pool.
- Children younger than 3 years should be kept away unless continuously supervised.
- Children aged 3 to 8 years old should only switch the appliance on or off (provided that it is installed in its normal operating position) and have been given supervision or instruction concerning the use of the appliance.
- Children under 8 years old should not plug in, regulate, clean, or perform maintenance on the appliance.
- Children 8 years of age and older should only use this appliance if they have been given supervision and instructions on how to use it safely.

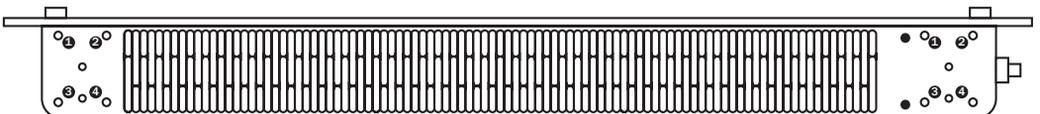
## Installation Instructions

Before installing, check that all parts are complete and the product is intact.

If you want to use the electric heater freestanding, please fit it with the feet provided with the heater, following the instructions opposite. Make sure the heater is placed on a level, stable, and clean surface.

### Freestanding Installation

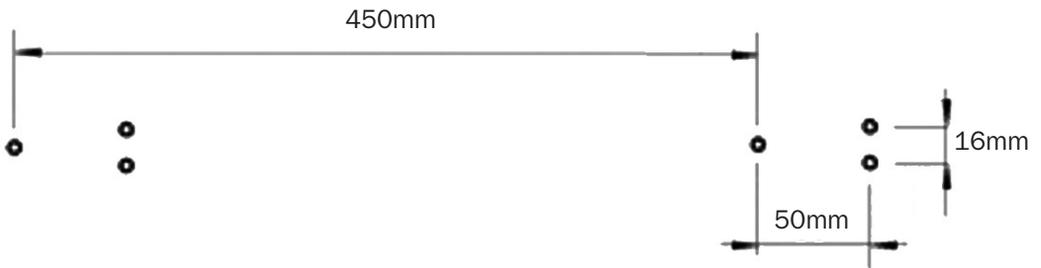
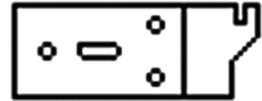
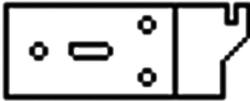
1. Put the product upside down on a soft cotton cloth or carpet.
2. Fix the feet to the base of the heater using the screws provided.  
°Line up the holes in the base with the holes (1, 2, 3, 4) in the feet, put the screws through the holes, and tighten with a screwdriver (not supplied).



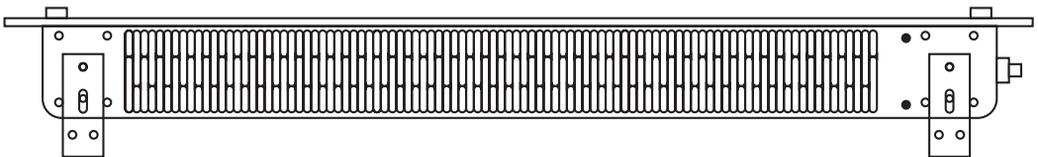
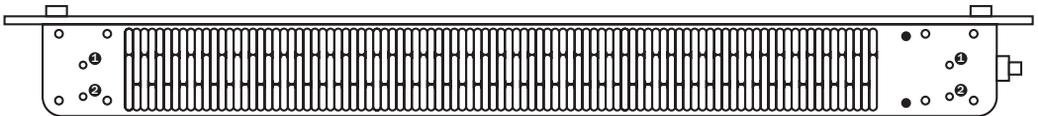
# Wall Mounted Installation

Please read and understand these wall mounting instructions before attempting any fitting of this product

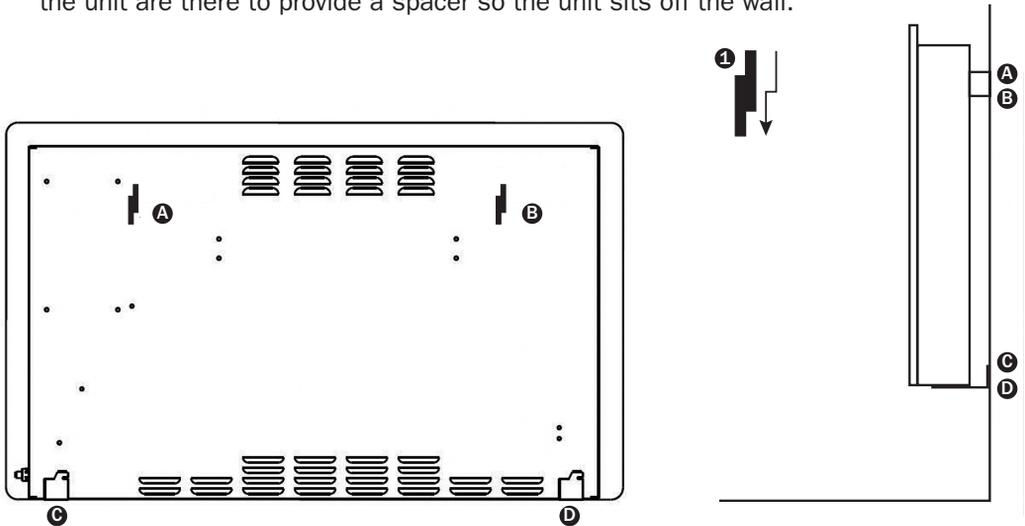
1. Take out the Hook Brackets (x4), wall plugs (x6) & screws (x6).
2. Select the unit position for wall mounting and mark the wall using the brackets as a guide, the measurements are shown below. Fix the 2 brackets to the wall.



3. Fix the remaining 2 brackets onto the bottom of the unit in holes 1 & 2, as depicted in the picture below using the small screws.



4. To fix the the heater on to the wall, hold the sides of the product and position the holes A & B on the back of the product to line up with the bracket hooks on the wall. Then push the unit on to the bracket hooks and slide in the direction of the arrow (1) until the unit sits securely on the bracket hooks. The hook brackets on the base of the unit are there to provide a spacer so the unit sits off the wall.



**Please Note:**

Prior to the drilling, make sure there is no cable or other pipelines on/in the wall to avoid damage. Remember that the screws on the wall should be fixed and firm to ensure the safe installation of the electric heater on the wall. Please note the safe distance mentioned below.

- During wall-hanging installation, ensure the installation height is at least 15 cm or more from the ground and no less than 50 cm away from the ceiling.

# Using the Heater

## Display Screen



WiFi Connection 

Comfort Mode 

Eco Mode 

Anti-Frost Mode 

Setting 

Up/Down  

Power switch/WIFI setting 

Keyboard lock 

Working Status: 

If it is heating, the icon is displayed

## Heater Control

1. The heater will beep as it powers on. The heater starts on standby mode, displaying the  WiFi icon and the current temperature of the room in °C.
2. To initiate heating, press the ON/OFF  button. When first used, you will see the heating icon  and the ECO mode icon  , This means the device is in the ECO mode state. The heater has a memory function; when you turn it on after the first time, it will be in the last working state:  or  and  .
3. To change heating mode, press the UP  and DOWN  to cycle through the modes: ECO mode  , Comfort mode  and anti-frost mode  .

- To adjust the set temperature of any of the modes, You can press the  setting button, when the  digital light flashes then use the UP  and DOWN  buttons to adjust the temperature. Temperature range is from 5°C to 50°C  
**Please Note:** The temperature cannot be adjusted in anti-frost mode!
- To set the timer, press the  setting button, when the clock **h** flashes then use the UP  and DOWN  buttons to adjust the time, Timer range is 1 – 24 hours. The digits will flash while setting and then the screen will return to heating mode. The timer icon **h** on the screen will show that the timer has been set. The heater will heat until the time has elapsed.
- To set the child lock, press and hold the UP  button. The padlock icon  will appear on the screen and the control panel will be locked out. To release, press and hold the DOWN  button. The padlock icon will disappear, indicating that all the buttons can be used again.
- Hold down the  setting button to turn off all the display lights, and press any key to light up the display screen of the product. The product will enter low light mode after you press the stop button for 30 seconds. In the low light mode, the product will not make any sound, and you can control the product through the APP

## Connecting to WiFi

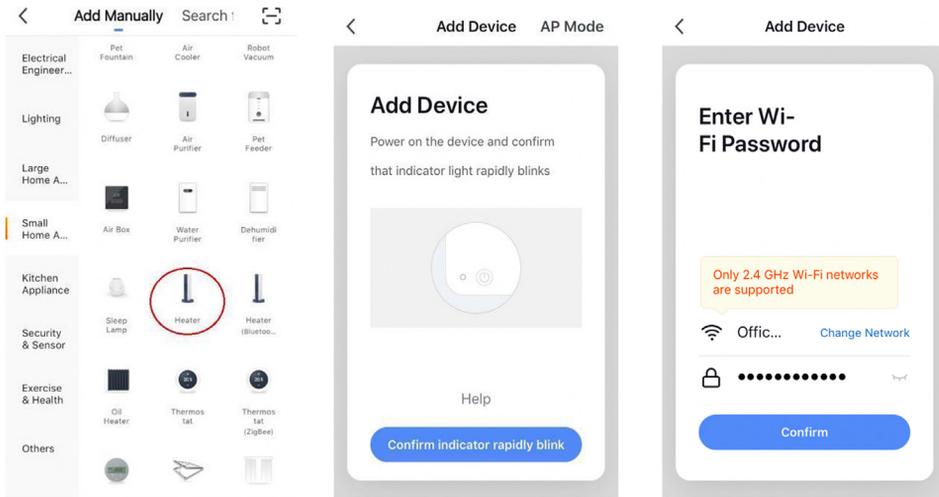
- To connect your heater to WiFi, the first step is to download the Smart Life app onto your smartphone or tablet. You can find the app by scanning the QR code below or searching “Smart Life” in the Google Play or Apple app stores.
- Download and install the app. Unless you already have a Smart Life account, you will need to create an account by tapping Register. The device will automatically determine your country, although you can change this if necessary. Enter your phone number or email address. If you enter a phone number, a verification number will be sent to your phone: Enter this number to verify, then create a password. If you enter your email address, you’ll just need to create a password.
- To add your heater to the app, first put the heater in WiFi connection mode. The heater is in WiFi connection mode when the WiFi  icon is flashing. If the WiFi icon is not flashing, go to standby mode and hold down  the button for three seconds.
- Once the icon is flashing, go to the app and press Add a Device. Select the  device type (Small Appliances > Heater) and confirm that the indicator is flashing. You will then be prompted to enter your WiFi password. This allows the app to find your heater using your WiFi.



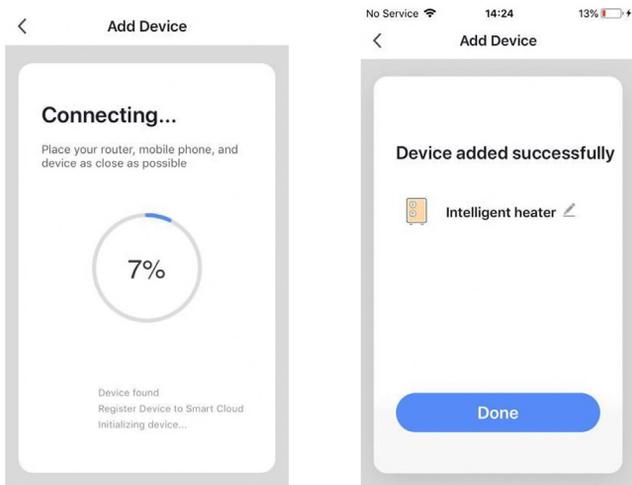
Smart Life -  
Smart Living

Yu xiang

#199 in Lifestyle  
★★★★★ 4.9K Ratings  
Free



5. The app will then display its connecting screen.
- PLEASE NOTE:** If the heater is failing to connect, press and hold the button for three more seconds. It will then switch to its secondary connection mode. The heater has two connection modes: one where the icon flashes slowly (once per second) and one where the icon flashes fast (three times per second). Most devices will connect in fast-flashing mode.



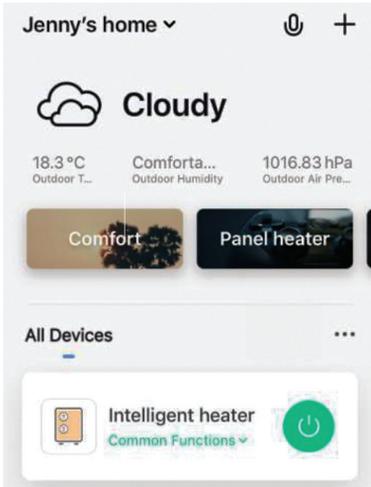
6. The heater will beep and display a solid  icon when the device is connected.

The app will confirm that the heater has been added. You can now name the device, share it with family members, or proceed to scheduling your heating.

# Using the Smart Life App

You can use the app to control multiple devices. The status of your devices is shown on the device list:

- Offline (device is turned off at the wall or rocker switch)
- Turned Off (the device is in standby mode).
- Turned On (the device is in heating mode).

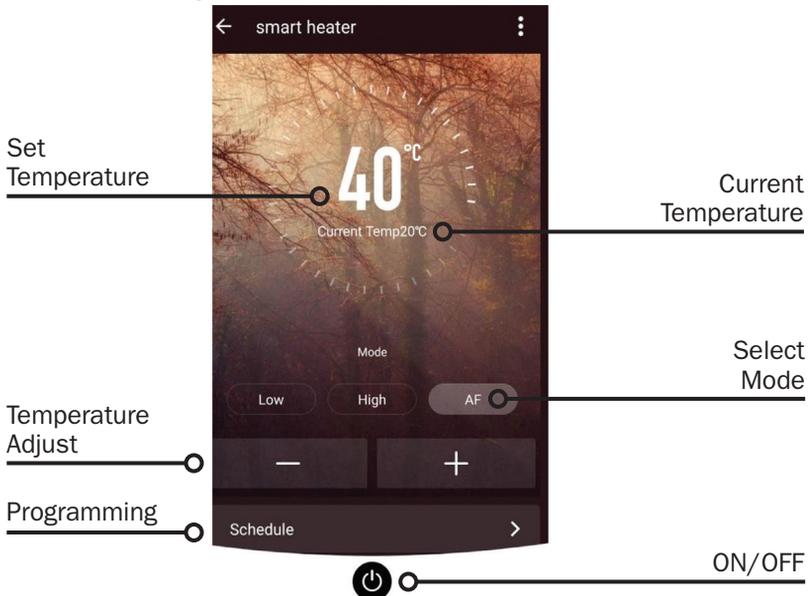


When the heater is online, tap the device name to go to the control interface.

**Please Note:** When the heater is offline, you will not be able to control it with the app.

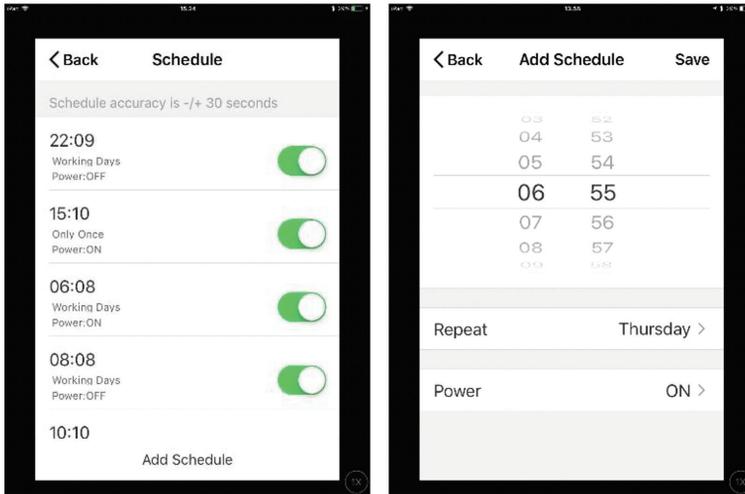
## Controlling the Heater

You can change the heater's current mode by tapping the mode buttons. You can adjust the mode's temperature using the + and - buttons when you're in that mode.



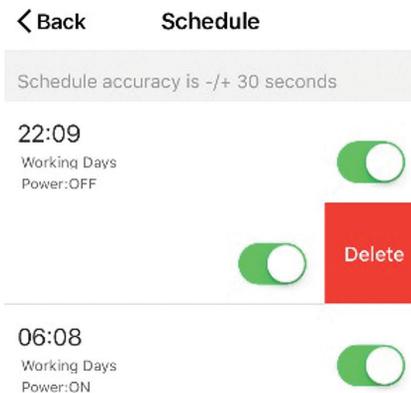
# Scheduling your Heating

You can programme your heating by creating a schedule of “events”, where the heater switches on or off. These events can be temporary, like setting a timer, or they can be recurring, so the heater switches on at the same time every week. You can set an unlimited number of events, switching the heater on and off across the week.



For every event, you must set a start time. Then, choose whether you want it to repeat. Select “Only Once” if you just want to set a timer for now. If you want the event to repeat, select which days you want it to occur. Finally, choose whether you want the heater to switch on or off. Make sure you confirm your settings at every stage and press save to save the event.

Each event will appear on your schedule. You can activate and deactivate events using the toggle. You can also delete events by swiping left and tapping Delete.

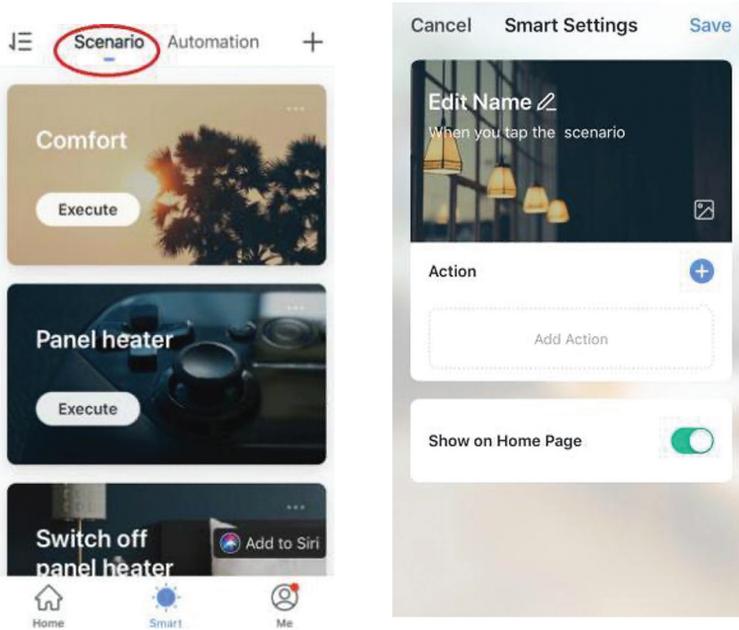


The heater will beep when it begins a new heating event. The heater will heat at whatever mode it was last set to; you cannot schedule mode changes. Note that if you change the heater’s setting during an event—i.e., turning it on when it is scheduled to be off—the heater will remain as it is until the next scheduled event.

# Smart Features

The “Smart” section of the SmartLife app allows you to add functions that make your heating easier and more intuitive to control. The Smart section can be reached by pressing the Smart icon at the bottom of the app.

- Scenarios



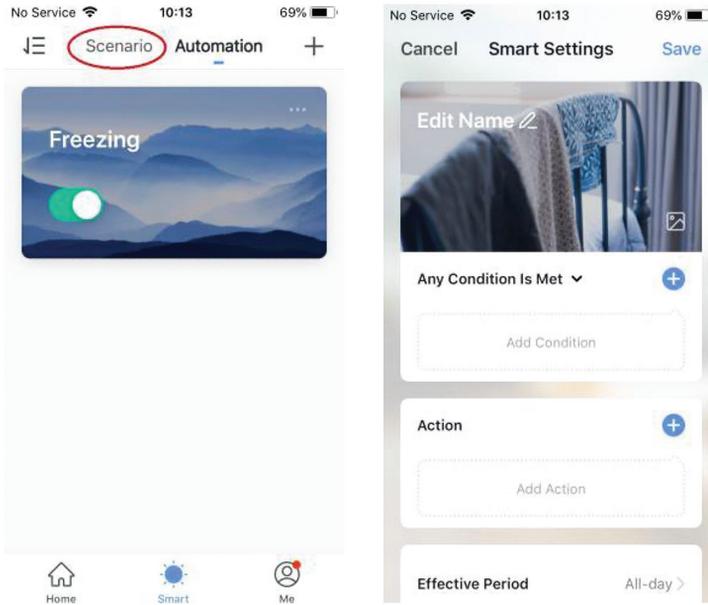
Scenarios are customisable commands that bring all your devices together to perform set actions. They appear as shortcuts on the app, which you can trigger by tapping the image, offering a quick and easy means of coordinating your heating. For example, you could create a “Heat Boost” scenario that, at one tap, switches all your panel heaters on, at high power mode, at 30 °C.

To create new scenarios, press the + button while on the Scenario screen. You can add as many heaters as you want to a scenario. You can control whether they switch on or off, what mode they run in, and what temperature they are set to. Any device controlled by the SmartLife app can be added.

- **Automation**

Automation allows you to set up actions triggered by external events. Triggers include the weather, temperature, humidity, sunset, sunrise, and your location. You can add multiple actions and multiple triggers for each Automation event, so you could, for example, set all your heaters to come on at 21 °C if you arrive home when it's snowing.

To create new scenarios, press the + button while on the Scenario screen.



- **Sharing**

You can share control of your devices with family members. Go to  then Family Management, then Add Member. Add your new family member's email address or phone number to send an invitation. Note that you can only share numbers and email addresses that are connected to app-compatible devices, such as smartphones or tablets.

When you add new members, you can choose whether or not to set them up as administrators. Members added as administrators will have all family permissions, including the facility to delete the family. Members not set to administrator can control scenarios and devices but cannot add or remove them.

- **FAQs**

Find the answer to many troubleshooting problems in the app's FAQ

Press  then [FAQ & Feedback](#).

## **Cleaning and Care**

### **Maintenance**

Always disconnect the appliance and let it completely cool before any maintenance. Use a vacuum cleaner to remove dust from grilles. Clean the outside of the unit with a damp cloth, and then dry it with a dry cloth. Never immerse the unit in water or let water drip into the unit.

### **Storing**

Always disconnect the appliance, let it completely cool, and clean it before storing it. If you do not use the device for a long period of time, put the unit and the instruction manual back in the original carton and store them in a dry and ventilated place. Do not place any heavy items on top of the carton during storage, as this may damage the appliance.

# Technical Support

If you require any technical support for your product within the warranty period, please contact us on **support@dmdcollective.co.uk** and provide the product name and supplier code (see Technical Specifications) along with the technical query and proof of purchase.

## WEEE



The WEEE symbol  on this product means that this unit should be ethically dismantled or recycled to minimise environmental impact. Please check with your local authority for more information.

## IMPORTANT: ADDITIONAL SAFETY INFORMATION

This device is **NOT** intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or a lack of experience and knowledge. Unless they are supervised or have been given instruction concerning use of the device by a person responsible for their safety.

## Technical Specifications

<b>Product name</b>	Electric Glass Panel Heater with WiFi Control
<b>Supplier code</b>	DMDSH1
<b>Voltage/Ampage</b>	Input: 230V AC~ 50/60Hz
<b>Power</b>	2000W
<b>Size</b>	78cm (W) x 22.5cm (D) x 51.5cm (H)
<b>Weight</b>	8.2kg

# Declaration of conformity



Product: Electric Glass Panel Heater with WiFi Control  
Model No: DMDSH1

Manufacturer: **The Ace Supply Company Ltd T/A Streetwize**; Suite GA, Marsland House, Marsland Road, Sale M33 3AQ  
EU Authorized Representative : **Ace Supply Co (Europe) Ltd**; 25 Herbert Place, Dublin 2. DO2 A098 Republic of Ireland.

This declaration is issued under the sole responsibility of the manufacturer.

**The object of the declaration described above is in conformity with the relevant EC Directives:**

2014/30/EU (EMC) 2014/35/EU (LVD) 2011/65/EU (RoHS) 2009/125/EC (ErP) + Regulation (EU) 2015/1188

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2014/30/EU (EMC) 2014/35/EU (LVD) 2011/65/EU (RoHS) 2009/125/EC (ErP) + Regulation (EU) 2015/1188

Signed for and on behalf of: The Ace Supply Company Ltd T/A Streetwize  
Place of Issue: Manchester  
Date of Issue: 14/08/2023  
Name: Lesley Cooper  
Position: QC Manager Signature: 



Product: Electric Glass Panel Heater with WiFi Control  
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**The object of the declaration described above is in conformity with the relevant EC Directives:**

2021 No. 745 The eco-design for Energy-Related Products and Energy Information Regulations 2021  
2016 No. 1091 Electromagnetic Compatibility Regulation 2016  
2016 No. 1101 The Electrical Equipment Safety Regulations 2016  
2012 No. 3032 The Restriction of the Use of Certain Hazardous Substances in Electrical & Electronic Equipment Regulations 2012

Signed for and on behalf of: The Ace Supply Company Ltd T/A Streetwize  
Place of Issue: Manchester  
Date of Issue: 14/08/2023  
Name: Lesley Cooper  
Position: QC Manager Signature: 



**Ace Supply Co Ltd.**, Suite GA, Marsland House,  
Marsland Road, Sale M33 3AQ

**For Product Support:**

**E:** support@dmdcollective.co.uk

**T:** +44 (0)161 447 8597

**EU Regd. Address:** Ace Supply Co (Europe) Ltd., 25 Herbert Place, Dublin 2,  
DO2 A098, Republic of Ireland

[www.dmdcollective.co.uk](http://www.dmdcollective.co.uk)