

# Product Recall.

## KitSound Funk25 wireless earbuds

Date of recall: 07/07/21

Kondor Limited is recalling KitSound Funk25 wireless earbuds. This is because there is a risk of the charging case overheating if it's connected to a power source that's more than 5 volts.

If you're not sure which model you have, look for 'KitSound/KSFUN25' written inside the earbud recess in the charging case.



## Product batches affected

Batch code(s): All batch codes

Product colour: All colours – black, grey and mint

## What you should do

Stop using this product immediately. Instead, please return it to a Tesco store, and we'll give you a full refund. No receipt is required.

Use our store locator to find your [nearest Tesco in the UK](#)

Alternatively, you can claim a £30 voucher on [the KitSound website](#).

## Contact details

We're sorry for any inconvenience. If you'd like more information, please contact Tesco Customer Services on [0800 505 555](#) (UK) or [1800 248 123](#) (ROI).

You can also email Kondor directly or call them during usual business hours:

Email: [kitsoundrecall@kondor.co.uk](mailto:kitsoundrecall@kondor.co.uk)

UK: [0800 414 8506](#) or ROI: [014087135](#)