Lindt Lindor Downton Abbey Text to Win Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

1. **The Promoter:** Tesco Stores Ltd., Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA.

2. **The Supplier:** Lindt & Sprüngli (UK) Ltd, 4 New Square, Feltham, Middlesex, TW14 8HA.

3. **Eligibility:** This prize promotion is open to UK (England, Wales, Scotland and Northern Ireland) residents aged 18 years or over excluding employees and their immediate families of The Promoter, The Supplier, associated agents or anyone professionally connected with the prize promotion.

4. **Promotional Period:** The prize draw opens at 00:01 on 28th August 2019 and closes at 23:59 on 17th September 2019.

5. **Entry Instructions:** To enter, text LINDOR or LINDOR1 or LINDOR2 or LINDOR5 followed by a space, and your name and postcode to 60110. Entries may only be submitted via text.

   Please note that the promotion appears cross-media with 4 different keywords, but there is only one prize pool.

6. Participants must have a mobile phone able to send and receive messages to/from 5-digit short codes. Messages charged at service provider’s standard network rate. Texts may not be included in any text inclusive packages. Users on virtual mobile networks may not be able to text the short code. Please check with your network provider. Text lines are open 24
hours until 23:59 on the closing date. Ask the bill payer before texting. If you text after the closing date, you will not be entered but you will be charged. Take care when entering the text code; the Promoter is not responsible for mistypes and you may be charged at a higher rate. If you are unable to send a text, please check with your network operator first. For technical issues only, call 0161 726 5432.

7. Entry will be confirmed with a ‘Thank You’ message response. There is no charge to the participant for this message.

8. Entry is by text only. Only one entry per person during the promotional period. For the avoidance of doubt only one unique mobile number will be accepted per person, and a person can use this mobile number to enter only once. Any entrant using multiple mobile numbers to enter the promotion will be disqualified and any prize void.

9. No third party or bulk entries. Entries via third parties or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent that either a participant or household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data, acting fraudulently or dishonestly in the opinion of the Promoter using identities other than their own or any other automated means in order to increase that participant’s entries or otherwise acting in violation of these terms, these participants will be disqualified, and any prize entitlement will be void.

10. Proof of purchase will not be accepted as proof of entry. No responsibility can be accepted for entries that are incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.

11. Prize Fund: There is one main prize and 100 runner-up prizes consisting of the following: a.

Main Prize:

Win a luxury trip to London with Downton Abbey!

After checking into your luxury hotel in the heart of the city you’ll be treated like a Lord and Lady of the manor as you take your seats for a delectable 5* Champagne afternoon tea at one of London’s most iconic and luxurious restaurants. Then, follow in the footsteps of your favourite characters on a bespoke guided tour across the sights featured in the franchise!
Two night in your luxury hotel in the heart of London, completes this prize trip for one lucky winner, with Downton Abbey.

Prize Package for 2 people includes:

- Train travel: Return train travel within mainland UK to London (standard class)
- Transfers: Return station transfers in London
- Accommodation: 2 nights’ luxury (4* minimum) hotel accommodation in London
- Daily Breakfast
- Champagne Afternoon Tea: Afternoon tea for 2 at a top 5* hotel in London with 1 glass of champagne per person.
- Downton Abbey London Locations Walking Tour: Follow in the footsteps of Lady Mary and the family on a guided walking tour around London (Approximately 2.5 hours).

Main Prize Terms and Conditions:

- Train travel will be standard class from mainland UK rail stations only; may be indirect;
- A valid credit or debit card will be required for security deposit purposes when checking into hotel accommodation;
- Hotel accommodation in based on two adults sharing one double or twin room;
- Hotel will be selected by prize provider at their sole discretion;
- For the walking tour – this is only available on Fridays. Stay must therefore be taken on a Thursday and Friday, or Friday and Saturday;
- Prize cannot be taken from 21st December 2019– 2nd January 2020 (Christmas and New Year), over UK bank holidays or over Easter Sunday;
- Prizes are non-transferable and non-refundable;
- No cash alternative is available;
- Prize is subject to availability;
- Prize is valid for 12 months from the date of notification of winning, and travel must be booked and completed within that time frame;
- Winners must contact prize provider (Element London Limited) with three preferred travel dates no later than six weeks prior to departure;
- All elements of the prize must be taken at the same time;
- Once booked, the prize cannot be altered or amended;
- At least one traveller must be aged 18 or over; Where any travellers are aged under 18, they must have prior parental or guardian permission;
- Meals, drinks, excursions, attractions, treatments, visas, personal expenses and anything not expressly stated in the prize package are excluded.
- If any element is unavailable, experiences and items of a similar nature and value may be offered.
- If winner elects to partake in any or all portions of his/her prize with no guest, the prize will be awarded to winner and any remainder of the Prize will be forfeited and shall not be subject to further or alternative compensation.
• For the afternoon tea, this is provided to the set menu value of £85 per person plus service charge; alcohol will only be served to guests who are aged 18 or over and proof of age may be required; a smart/casual dress code applies.

b. Runner Up Prizes:

100 runner-up winners will each win a ‘Sparkling Afternoon Tea’ experience for two in one of many fantastic venues throughout the UK. Choose one of the many available experiences, such as having fresh scones, cakes and nibbles in the heart of the city; raising a glass and toasting the occasion in style with a glass of bubble while admiring the grandeur of a historic country house; going on a stately visit to Coombe Abbey; or eating a tasty burger in London Soho.

Runner Up Prize Terms and Conditions

• The prize voucher is for up to two people. The prize voucher will be valid for 24 months from the time of receipt.
• Dates will vary according to the experience chosen, and venues are subject to availability at the time of booking.
• All winners are responsible for any extra charges incurred whilst redeeming the vouchers and neither travel, spending money, or any other costs of a personal nature will be included.
• The winners must inform the Promoter of any wheelchair or any similar access needs.

Other:

Exclusions: Anything not specified in these terms and conditions as being included in the prize package is excluded.

Universal reserves the right to substitute any prize with a prize of equivalent value and other than for death or personal injury resulting from Element's negligence and so far as permitted by law, Universal hereby excludes all liability for any loss, damage, cost and expense, whether direct or indirect, howsoever caused in connection with the Competition or any aspect of the Prize.

12. Winner Selection: The winners will be drawn using a random number generator within 14 days of the closing date.

13. Winner Notification: Winners will be notified by text within 14 days of the closing date. It is the responsibility of the participant to ensure that they respond to the winner notification, either by calling the Freephone number or emailing the address provided at the point of notification. Winners who do not respond within the initial 7 days, will be telephoned and given a further 7 days to respond. If contact cannot be made, or the prize is not claimed,
within 14 days of the initial prize notification date an alternative winner will be drawn. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or delivery of their prize.

14. **General:** The entry instructions form part of the terms. By entering, you agree to accept and be bound by the terms.

15. The Promoter’s decision is final and binding. No correspondence will be entered into.

16. The prize must be accepted as offered by the named winners. There is no cash or alternative prizes, in whole or part. The prize is not transferable. Sale of the prize for profit is prohibited and may constitute fraud.

17. The Supplier reserves the right to provide alternative prizes of equal or greater value should circumstances outside its control make this necessary.

We reserve the right to verify winners and ask for proof of identity, age and address and to withdraw prize entitlement where there are reasonable grounds to believe there has been a breach of these terms and conditions.

18. The Promoter reserves the right, at its sole discretion, to eliminate or disqualify any entries or entrants that it regards as being in breach of these terms and conditions or the spirit of the Promotion. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void.

19. Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting a prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.
20. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to, lost, delayed or not received entries, winner notifications or prizes. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies.

21. The Promoter and the Supplier reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion in the event of any unforeseen circumstances or technical reason outside its reasonable control, with no liability to any entrants or third parties but will use all reasonable endeavours to avoid consumer disappointment. The Supplier bears sole responsibility for supply of the prize and Tesco cannot be held responsible for any claims relating to the prizes.

22. The application and interpretation of these terms and conditions shall be governed by the law of England and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.

23. Your data will be passed onto a third-party fulfilment service provider for the purposes of administering the prize and with Dunnhumby Limited for quantitative research purposes only. The surname and county of the winners will be made available to anyone who requests them by emailing Lindor@tescoprizes.com within 3 months of the closing date. Participants may request their name and county is not published in the event they win by emailing LindorOptOut@tescoprizes.com before the closing date. Your details will not be passed onto any third party for any other purpose without prior consent. This data will be kept secure and in accordance with the requirements of the Data Protection Act. Entrants' personal data will be used and held in accordance with the Promoter's Privacy Policy.