



## Oreo Tesco Text to Win Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all entrants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy for your information.

1. **The Promoter:** Tesco Stores Ltd., Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA.
2. **The Supplier:** Mondelez Europe Services GmbH – UK Branch whose address is at Cadbury House, Sanderson Road, Uxbridge, UB8 1DH.
3. **Eligibility:** This prize promotion is open to UK (England, Wales, Scotland and Northern Ireland) residents aged 18 years or over excluding employees and their immediate families of The Promoter, The Supplier, associated agents or anyone professionally connected with the prize promotion.
4. **Promotional Period:** The prize draw opens at 00:00 on 03 February 2021 and closes at 23:59 on 23 February 2021.
5. **Entry Instructions:** To enter, text OREO or OREO1 or OREO2 or OREO4 or OREO5 followed by a space, and your name and postcode to 60110. Entries may only be submitted via text.
6. Please note that the promotion appears cross-media with 5 different keywords, but there is only one prize pool.
7. Participants must have a mobile phone able to send and receive messages to/from 5-digit short codes. Messages charged at network provider's standard network rate, but there is no charge to the participant for the returned bounce back text message. Texts are not usually included in any text inclusive packages, please check with your network provider if you are

not sure of your standard network rate. Users on virtual mobile networks may not be able to text the short code. Please check with your network provider. Text lines are open 24 hours until 23:59 on the closing date. Ask the bill payer before texting. If you text after the closing date, you will not be entered but you will be charged. Take care when entering the text code; the Promoter is not responsible for mistypes and you may be charged at a higher rate. If you are unable to send a text, please check with your network operator first. For technical issues only, call 0161 726 5432 between Monday and Friday from 9.30am to 5pm excluding public holidays. The Promoter does not accept responsibility for entries or claims that are delayed or not received due to transmission, network or software problems or any other reason beyond the Promoter's control.

8. Entry will be confirmed with a 'Thank You' message response. There is no charge to the participant for this message.
9. Entry is by text only. Only one entry per person during the promotional period. For the avoidance of doubt only one unique mobile number will be accepted per person, and a person can use this mobile number to enter only once. Any entrant using multiple mobile numbers to enter the promotion will be disqualified and any prize void. A mobile phone number can only be used by one person and it cannot be shared within a household.
10. No third party or bulk entries. Entries via third parties, consumer groups or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent that either a participant or household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data; using multiple mobile phone numbers; using multiple postal addresses; acting fraudulently or dishonestly in the opinion of the Promoter; using identities other than their own; creating fake identities or using any other automated or manual means in order to increase that participant's or a household's entries or otherwise acting in violation of these terms, these participants and their household will be disqualified, and any prize entitlement will be void.

11. Proof of purchase will not be accepted as proof of entry. No responsibility can be accepted for entries that are incomplete, lost due to technical reasons, corrupted, delayed or not received for whatsoever reason.

12. **Prize Fund:** There are 2 prizes each consisting of 2 x VIP tickets to Lady Gaga's concert in London on 30 July 2021, 2-nights' 5\* accommodation, 1<sup>st</sup> class transport and spending money to the value of £250. Each prize is for 2 adults (18+).

- Whilst the concert is due to take place on 30<sup>th</sup> July 2021 (as of time of promotion), this date cannot be guaranteed and may be affected by any Covid-19 safety concerns and/or government guidelines as may be relevant. It will also only take place if safe and/or legally permissible to do so.

Please note that both winners will be required to provide proof of full name and age, and proof of residential address, before a prize can be dispatched. Business or work addresses will not be accepted. Proof of identity and address must match the name and postcode provided in the text entry. Only official documents can be accepted as proof of address (driving licence, utility bill less than three months old or bank statement, for example). A mobile phone bill will not be accepted as proof of address.

13. Only one prize per household.

14. **Winner Selection:** The winners will be drawn using a random number generator within 7 days of the closing date.

15. **Winner Notification:** Winners will be notified by text within 14 days of the closing date. It is the responsibility of the participant to ensure that they respond to the winner notification, by emailing the address provided at the point of notification, and that they provide their contact details and proof of identity, age and address as set out in Point 12. Winners who do not respond within the initial 7 days, will be phoned or texted again and given a further 7 days to respond. If contact cannot be made, or the prize is not claimed, within 14 days of the initial prize notification date an alternative winner will be drawn. The Promoter cannot be held responsible for winners failing to supply inaccurate information which affects prize acceptance or delivery of their prize.

16. **General:** The entry instructions form part of the terms. By entering, you agree to accept and be bound by the terms.

17. The Promoter's decision is final and binding. No correspondence will be entered into.

The prize must be accepted as offered by the named winners. There are no alternative cash prizes in whole or part. The prize is not transferable.

18. In the event for any reason the prize winners do not take an element of the prize at the time stipulated by the Supplier, then that element of the prize will be forfeited by the winners and neither cash nor any other form of compensation will be supplied in lieu of that element of the prize. If for any reason a prize is not available, the Supplier has the discretion to replace the prize with an alternative prize of equal or higher value if circumstances beyond the Supplier's control makes it necessary to do so. This includes as an example, the current COVID-19 outbreak, which may lead to the prize needing to be rearranged or cancelled.

19. The Supplier reserves the right to provide alternative prizes of equal or greater value should circumstances outside its control make this necessary.

20. This promotion will be run by the Promoter. The Supplier bears sole responsibility for supply of the prize and Tesco cannot be held responsible for any claims relating to the prizes.

21. The Promoter reserves the right, at its sole discretion, to eliminate or disqualify any entries or entrants that it regards as being in breach of these terms and conditions or the spirit of the Promotion. Those who try and circumvent the entry process and/or entry instructions by any method, will be disqualified and any prize award will be void.

22. Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting a prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.

23. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to, lost, delayed or not received entries, winner notifications or prizes. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies.
24. The Promoter reserves the right to cancel, amend, withdraw, terminate or temporarily suspend this Promotion in the event of any unforeseen circumstances or technical reason outside its reasonable control, with no liability to any entrants or third parties but will use all reasonable endeavours to avoid consumer disappointment. Such circumstances include, but are not limited to: industrial action, malware incident, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts of war, governmental action/ order or any other event that is beyond the control of the Promoter. The Supplier bears sole responsibility for supply of the prize and Tesco cannot be held responsible for any claims relating to the prizes.
25. The application and interpretation of these terms and conditions shall be governed by the law of England and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.
26. Your data will be passed onto a third-party fulfilment service provider for the purposes of administering the prize and with Dunnhumby Limited for quantitative research purposes only. The surname and county of the winners will be made available to anyone who requests them by emailing [Oreo@tescoprizes.com](mailto:Oreo@tescoprizes.com) within 3 months of the closing date. Participants may request their name and county is not published in the event they win by emailing [OreoOptOut@tescoprizes.com](mailto:OreoOptOut@tescoprizes.com) before the closing date. Your details will not be passed onto any third party for any other purpose without prior consent. This data will be kept secure and in accordance with the requirements of the Data Protection Act. Entrants' personal data will be used and held in accordance with the Promoter's Privacy Policy.

### **Abridged terms**

Opens 03/02/2021. Closes 11:59pm 23/02/2021. UK 18+ only. Normal exclusions apply.  
2 prizes in total. Each prize is for 2 adults (18+) and consists of 2 x VIP tickets to Lady Gaga's concert in London on 30 July 2021, 2-nights' 5\* accommodation, 1<sup>st</sup> class transport and spending money of the value £250. Prizes subject to any applicable COVID-19 rules, regulations or guidance. 1 entry per

person. Max 1 prize per household. Text charged at standard rate. Terms and conditions at [www.tesco.com/tesco-competitions/](http://www.tesco.com/tesco-competitions/). Promoter: Tesco Stores Ltd.