

# Product recall.

## Various Tesco Kind & Pure Facial Cleansing Wipes

**Date of recall: 29/07/25**

As a precautionary measure, Tesco is recalling various Tesco Kind & Pure Facial Cleansing Wipes due to unsatisfactory microbiological testing and detecting the presence of *Pluralibacter gergoviae*, which can make these products potentially unsafe for use.



### Product batches affected

**Tesco Kind & Pure 25 Facial Cleansing Wipes 163g**

**Affected batch codes: 5128723, 5129723, 5130723, 5123723, 5144723, 5145723, 5146723, 5163723, 5164723, 5168723, 5169723, 5188723, 5176715, 5177715**

**Tesco Kind & Pure Radiant Facial Cleansing Wipes Vitamin C 25 Pack 159g**

**Affected batch codes: 5187723, 5186723, 5188723, 5154715, 5155715, 5156715**

### What you should do

If you have purchased an affected product, please do not use it. Please return it in-store where a full refund will be given. No receipt is required. Use our store locator to find your nearest [Tesco UK store](#) or [Tesco Ireland store](#).

### Contact details

For more information, please visit our contact us page: [tesco.com/help/contact](https://tesco.com/help/contact)  
No other Tesco products are affected by this recall.

Alternatively, you can also contact Tesco Customer Services:

UK: [0800 505 555](tel:0800505555)

ROI: [1800 248 123](tel:1800248123)

