Clubcard Prices memory game terms and conditions.

Abridged Terms & Conditions

UK 18+ Tesco Clubcard members only. Tesco Clubcard account must be in entrant's own name. Opens 10:00 20.09.23. Closes 23:59 24.09.23. Follow @Tesco. Play the game at https://tesco-clubcard-prices.netlify.app/ & share your score on X via the game, include #ClubcardAccepted. 20x winners randomly selected that meet the entry criteria each receive 5,000 Tesco Clubcard points. Max 5 entries p/person. Full Ts&Cs tes.co/gameterms. Promoter: Tesco Stores Ltd.

Full Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy of these terms and conditions for your information.

1. **Promoter:** Tesco Stores Ltd., Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA.

2. **Eligibility:** This prize promotion is open to all UK residents (England, Scotland, Wales and Northern Ireland) aged 18 or over, except for anyone directly connected with the planning or administration of the prize promotion including Tesco employees, their agencies and their immediate families (spouse, parent, child, sibling, grandparent

and/or ‘step’ family).

3. **Promotional Period:** The prize promotion opens at 10:00 on 20th September 2023 and closes at 23:59 on 24th September 2023.

4. Internet access and an X account are required for entry., An X account can be opened at https://twitter.com/. Participants are reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the entrant to enter the Promotion. The Promoter will not be liable for any internet or mobile connection or other charges incurred in entering the Promotion.

5. The entry instructions form part of the rules. By entering, you agree to accept and be bound by the rules.

6. How to enter

a. Follow @Tesco on X.

b. Play the game at https://tesco-clubcard-prices.netlify.app/ and share your score on X via the game, using #ClubcardAccepted.

c. Your X account must be set to public for 10 days after the closing date and time, so we can see your entry and notify you if you are a winner.

d. Only five entries per person. If you enter more than five times, your first five entries will be accepted, and all others will be disqualified. For the avoidance of doubt, a participant can only use one X account to enter.

e. Only the prepared post shared from the online entry page is eligible to win a prize. Posts written independently or posted anywhere other than on X will not be eligible to win a prize.

f. During the Promotional Period, some entries might be shared by the Promoter, or the Tesco Community Team may comment on your entry. This does not mean that you are a winner, neither does it increase your chances of winning.

g. We will not tolerate anyone who posts or is seen to be posting comments via any social media channel or anywhere else during this Promotion that we think are bullying, spiteful or upsetting to other entrants and followers of Tesco or directly aimed at us. Anyone acting in this way will be disqualified from the prize promotion.

h. Proof of sending will not be accepted as proof of delivery or receipt of entry. Incomplete, illegal, misdirected or late entries will not be accepted. The Promoter takes no responsibility for entries that are delayed, incomplete or lost due to technical reasons or otherwise.

i. No third party or bulk entries. Entries via third parties, consumer groups or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent in the reasonable opinion of the Promoter that either a participant or household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data; using multiple Facebook or Instagram accounts; acting fraudulently or dishonestly in the reasonable opinion of the Promoter; using identities other than their own; creating fake identities or using any other automated or manual means in order to increase that participant's or a household's entries or otherwise acting in violation of these terms, these participants and their household will be disqualified, and any prize entitlement will

be void.

7. Winner Selection:

a. All entries received during the Promotional Period will be placed into a random prize draw conducted by an independent third-party within 28 working days of the closing date. The score achieved in the game does not affect the chances of winning.

b. The 20 winners will be the first 20 entries randomly selected that meet the entry criteria.

c. **Only one prize per Clubcard account**

8. Prize Fund:

a. There are 20 prizes. Each prize is 5,000 Clubcard points added to the winner's Tesco Clubcard account.

b. The prize must be accepted as offered and redeemed by the named winners only. There is no cash or alternative prize, in whole or part (save where the Promoter in its sole discretion deems it reasonably necessary to provide an alternative prize). The prizes are non-transferable and non-refundable. Sale of the prize for profit is prohibited and may constitute fraud. The prize cannot be combined with any other offer, promotion or discount.

c. The Promoter reserves the right to provide an alternative prize of equal or greater value should circumstances outside its control make this necessary.

9. Winner Notification:

a. Winners will be contacted via Private Message on X by @Tesco within 3 working days of the closing date. Please check your Private Message inbox.

b. If a winner does not respond within the initial 4 days of notification, they will be contacted again via Private Message and given a further 3 days to respond. If contact cannot be made, or the prize is not claimed, within 7 days of the initial prize notification date, the prize will be redrawn and awarded to a new winner.

c. Only a reply via direct message X account that we notify will be accepted.

10. Prize Delivery

a. Winners will be required to provide their full name and Clubcard number.

b. Tesco Clubcard will verify that each winner is the named Clubcard Member, and arrange delivery of the points to the winner's Clubcard accounts between 9th October 2023 and 18th October 2023.

d. If a winner is not the named Clubcard Member, prize entitlement will be withdrawn and awarded to a runner up drawn at the same time as the original.

c. For further information about Clubcard, please visit https://secure.tesco.com/clubcard/help/terms-and-conditions/

d. It is the responsibility of the entrant to provide their correct, up-to-date details when confirming acceptance of the prize in order for their prize claim to be processed. The Promoter cannot be held responsible for the winner failing to supply accurate information which affects prize acceptance or receipt of their prize.

General:

11. Where we suspect that an individual has breached these terms and conditions, we reserve the right to verify the winner and ask for proof of identity, age and address and that they are the person associated with the winning notification.

14. As part of the promotion, we collect the following personal data: username, for entrants, and also county for the winner for the purpose of providing a winner list as indicated in point 16. These details are requested for administering the promotion only. To find out more about how we use and protect your personal data, as well as your privacy rights visit https://www.tesco.com/help/privacy-and-cookies/privacy-centre/privacy-policy-information/privacy-policy/

15. The surname and county of the winners will be made available to anyone who requests it by emailing TescoComp@bbh.co.uk within 1 month of the closing date. Participants may request their surname and county is not published in the event they win by emailing TescoComp@bbh.co.uk before the closing date. However, the Promoter shall provide the surname and county of the winner to competent authorities upon request from such competent authorities (including the Advertising Standards Authority).

16. This promotion is in no way sponsored, endorsed or administered by, or associated X. You understand that you are providing your information to the Promoter and not to X. All entries are also subject to X terms of service and you can find them here: https://twitter.com/en/tos.

17. We reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion for whatever reason, with no liability to any entrants or third parties if the failure to deliver our obligations is outside our reasonable control. However, if this happens, we will use all reasonable endeavours to avoid consumer disappointment.

18. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notification or prize. The Promoter or its agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of The Promoter or its agencies.

19. Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting the prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.

20. The promoter’s decision is final and binding. No correspondence will be entered into.

21. The application and interpretation of these terms and conditions shall be governed by the law of England and Wales and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.