

# Product safety notice

## Specific batches of various Toshiba televisions

**Date of safety notice: 24/04/26**



Toshiba is issuing a product safety notice for specific batches of various Toshiba televisions manufactured between November 2024 and November 2025. This is due to the fuse in certain power cables not complying with the relevant safety standards and, in the event of a failure in the electrical system, there is a rare possibility of a fire hazard.

## Product batches affected

Toshiba 40" Fire FHD TV: model 40LF2F53DB

Toshiba 32" Smart TV: model 32WV2553DB

Toshiba 50" VIDAA 4K Ultra HD Smart TV: model 50UV1563DB

## What you should do

Toshiba is committed to the safety of their customers. If you've bought an affected product, please visit <https://tvcable.pacificawarranty.com/welcome> to check whether your Toshiba TV matches with the listed serial numbers of the affected products. You will see 2 replacement options there.

Please note, the power cable and fuse have been identified as low risk and the majority of products are not affected.

## Contact details

For more information, please contact Pacifica Warranty directly on 03330 536 889 (Mon-Fri, 9am-5pm).

Alternatively, you can also contact Tesco Customer Services via our [contact us page](#), where you'll find a range of ways to get in touch.

