

Full Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy of these terms and conditions for your information.

1. **Promoter:** Tesco Stores Ltd., Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA.

2. **Eligibility:** This prize promotion is open to all UK residents (England, Scotland, Wales and Northern Ireland) aged 18 or over, except for anyone directly connected with the planning or administration of the prize promotion including Tesco employees, their agencies and their immediate families (spouse, parent, child, sibling, grandparent and/or 'step' family).

3. **Promotional Period:** The prize promotion opens at 00:00 on Sunday 22nd May 2022 and closes at 23:59 on Tuesday 31st May 2022. There are 10 prize draws (1 per day). The opening time for each draw is 00:00 and the closing time is 23:59.

4. This prize promotion features across Facebook, Twitter and Instagram with one shared prize pool.

5. Internet access and either a Facebook, Twitter or Instagram account are required for entry. A Facebook account can be opened at Facebook.com. An Instagram account can be opened at Instagram.com. A Twitter account can be opened at Twitter.com. Participants are reminded to get the owner's permission before using a computer, device and/or internet-access which is not owned or paid for by the entrant to enter the Promotion. The Promoter will not be liable for any internet or mobile connection, or other charges incurred in entering the Promotion.

6. The entry instructions form part of the rules. By entering, you agree to accept and be bound by the rules.

7. How to enter

a. Go to Facebook.com, Instagram.com or Twitter.com

b. Underneath the promotional post, tell us who is your everyday hero and why they should win. Please ask permission from your hero to nominate them.

c. Entries must include #TescoJubileeHeroes

d. A person who enters the prize promotion is a Nominator ('Nominator'). The hero nominated in the entry is a Nominee ('Nominee')

e. Only 1 entry per Nominator per platform per day. If you enter more than once, your first entry will be accepted, and all others will be disqualified. For the avoidance of doubt, a Nominator can enter once on Facebook, once on Instagram and once on Twitter. A

Nominator can only use one Facebook account, one Instagram account and/or one Twitter account to enter.

- f. Only entries which complete all of the above actions (a)-(e) will be eligible for a prize.
- g. Entries posted on Instagram or Facebook stories are not eligible for entry. Entries posted anywhere other than under the Promotional Post, will not be eligible for entry.
- h. The Tesco Community Team may comment on third party social posts to raise awareness of the Prize Promotion, but this does not mean that the third party is a winner, neither does it increase their chance of winning.
- i. Any entries that we consider (in our absolute discretion) to be in breach of government COVID-19 guidelines/restrictions, political, dangerous, profane, suggestive, vulgar, offensive, indecent, illegal, racist, copied, offensive (including but not limited to words or symbols that might be considered offensive to individuals of any race, ethnicity, religion, sexual orientation or socioeconomic group) cruel or fraudulent, or infringe on the rights or copyright of others will be immediately disqualified.
- j. We will not tolerate anyone who posts or is seen to be posting comments via any social media channel or anywhere else during this competition that we think are bullying, spiteful or upsetting to other entrants and followers of Tesco or directly aimed at us. Anyone acting in this way will be disqualified from the prize promotion.
- k. Proof of posting will not be accepted as proof of delivery or receipt of entry. Incomplete, illegal, misdirected or late entries will not be accepted. The Promoter takes no responsibility for entries that are delayed, incomplete or lost due to technical reasons or otherwise.
- l. No third party or bulk entries. Entries via third parties, consumer groups or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent in the reasonable opinion of the Promoter that either a participant or household is using any means to circumvent this condition such as, and without limitation, fraudulently falsifying data; using multiple Facebook and/or Instagram/Twitter accounts; acting fraudulently or dishonestly in the reasonable opinion of the Promoter; using identities other than their own; creating fake identities or using any other automated or manual means in order to increase that participant's or a household's entries or otherwise acting in violation of these terms, these participants and their household will be disqualified, and any prize entitlement will be void.
- m. The Promoter reserves the right to determine, in its sole and absolute discretion, whether a Nominator has already submitted a daily entry and to disqualify any subsequent entries or prize entitlement.

7. Winner Selection:

- a. Winners are randomly selected by a random computer generator operated by an independent third party from entries received between each daily opening and closing time within 2 working days of each daily closing time. The first 7 Nominators drawn that meet the entry criteria will be allocated a prize for their Nominee.

- b. There are 70 prizes in total. 7 prizes are allocated per day throughout the Promotional Period (10 days).
- c. Maximum of one prize allocation per Nominator, and one prize per Nominee.
- d. Prizing is shared nationally, there is no regional allocation.
- e. **Only the Nominee receives a prize. There is no prize for the Nominator.**

8. Prize Fund:

- a. There are 70 prizes. The prize will be provided as a 1 x £700 Tesco Gift Card and a presentation Tesco Jubilee Card in a presentation box.
- b. Tesco Gift Cards can be used in any UK Tesco store. The gift cards cannot be used online or at a Tesco petrol station. The card and balance will expire five years from purchase or last card use. The presentation Tesco Jubilee Card has no value.
- c. There is no cash alternative to the prize stated and prize must be accepted by the named Nominees. Prize cannot be transferred to anyone else.
- d. The Promoter reserves the right to provide an alternative prize of equal or greater value should circumstances outside its control make this necessary.

9. Winner Notification:

- a. Winning Nominators will be contacted via a Direct Message on Facebook, Twitter or Instagram (depending on route of entry) within 2 working days of winning selection and will have 3 days to respond.
- b. If a Nominator does not follow @Tesco, they will receive a follow request from @Tesco to their Twitter/Instagram account. A Direct Message will then be sent. Please check your direct message inbox.
- c. If a Nominator does not respond within the initial 1 day of notification, they will be contacted again via a direct message and given a further 2 days to respond. If contact cannot be made, or the prize is not claimed, within 3 days of the initial prize notification date, the prize will be redrawn and awarded to a new Nominator. Only a reply via direct message from the same Facebook/Twitter/Instagram account that we notify will be accepted.
- d. Nominators will be required to notify their Nominee and ask permission to provide their Nominee's contact details and postal address. Nominees will then be contacted to confirm address details.
- e. The Promoter reserves the right to verify the Nominator and the Nominee and ask for proof of identity, age and address, and to validate content of the entry. The Promoter reserves the right to withdraw prize entitlement, if the entry is deemed to be fraudulent.
- f. Any unclaimed prizes – in full or in part - will be awarded to backup Nominators drawn at the same time as the originals.

10. Prize Delivery

- a. Prizes will be sent via post within 2 working days of receiving Nominee's postal details. Please note that prizing may not arrive in time for the Bank Holiday weekend.
- b. It is the responsibility of the Nominator and Nominee to provide correct, up-to-date details when confirming acceptance of the prize in order for their prize claim to be processed. The Promoter cannot be held responsible for failure to supply accurate information which affects prize acceptance or delivery of the prize.
- c. Whilst the Promoter will take all reasonable steps to ensure that its obligations relating to meeting specific timeframes for winner notification/prize fulfilment are met, the Promoter shall not be liable in any way for its inability to meet these timeframes resulting from an outbreak of Covid-19 either within its own business or with its third-party fulfilment provider.
- d. Should a national or local lockdown affect the Promoter's ability to meet these deadlines, it will fulfil its obligations as soon as is reasonably possible after its and/or its third-party fulfilment providers resume business as usual.

General:

11. Where we suspect that an individual has breached these terms and conditions, we reserve the right to verify the Nominator and ask for proof of identity, age and address and that they are the person associated with the winning notification.

12. The Promoter reserves the right to not award all prizes if there are not enough entries which meet the criteria.

13. Entrants acknowledge that other entrants may submit entries that may be similar to their own, and that they will not be entitled to any compensation or right to negotiate with the Promoter over such matters.

14. Nominators and Nominees may be asked to take part in reasonable publicity relating to this prize draw without payment. Such publicity may include, without limitation, publishing the Nominees name and Nominators social media handle on Facebook/Twitter/Instagram, their entry and any statements made by them concerning the Promotion and the prize won as part of the Promotion on Tesco's other social media channels and via other third-party mainstream media, local media or broadcast channels.

15. As part of the promotion, we collect the following personal data: username, for Nominators, surname and county of the Nominators for the purpose of providing a winner list as indicated in clause 16, and postal address details of the Nominee for delivering the prizes. These details are requested for administering the promotion only. To find out more about how we use and protect your personal data, as well as your privacy rights visit <https://www.tesco.com/help/privacy-and-cookies/privacy-centre/privacy-policy-information/privacy-policy/>

16. The surname and county of the Nominators will be made available to anyone who requests it by emailing TescoComp@bbh.co.uk by 30th June 2022. Nominators may request their surname and county is not published in the event they win by emailing TescoComp@bbh.co.uk before the closing date. However, the Promoter shall provide the surname and county of the winners to competent authorities upon request from such competent authorities (including the Advertising Standards Authority).

17. This promotion is in no way sponsored, endorsed or administered by, or associated with Facebook, Twitter or Instagram. You understand that you are providing your information to the Promoter and not to Facebook, Twitter or Instagram. All entries are also subject to Facebook, Twitter and Instagram's terms of use and you can find them here: [facebook.com](https://www.facebook.com), [Twitter.com](https://www.twitter.com), [Instagram.com](https://www.instagram.com)

18. We reserve the right to cancel, amend, withdraw, terminate or temporarily suspend this promotion for whatever reason, with no liability to any entrants or third parties if the failure to deliver our obligations is outside our reasonable control. However, if this happens, we will use all reasonable endeavours to avoid consumer disappointment.

19. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to winner notification or prizes. The Promoter or its agencies will not be responsible for the non-inclusion of entries, including any such failure which is within the control of The Promoter or its agencies.

20. Entry into the Promotion is at the entrant's sole risk. To the extent permitted by law, the Promoter does not accept any responsibility for any damage, loss, liabilities, injury, costs, expenses or claims (whether in contract, tort or otherwise) suffered by entrants or any third parties arising out of or in connection with the Promotion and/or accepting the prize. The Promoter further disclaims liability for any injury or damage to entrants or any other person relating to or resulting from participation with this Promotion save that nothing in these terms and conditions shall act to limit or exclude the Promoter's liability resulting from its negligence or fraud.

21. The promoter's decision is final and binding. No correspondence will be entered into.

22. The application and interpretation of these terms and conditions shall be governed by the law of England and Wales and the courts of England and Wales shall have exclusive jurisdiction in relation to any dispute concerning them.