

Tesco Whoosh Prize Draw Terms and Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Entry/claim instructions are deemed to form part of the terms and conditions and by participating, all claimants will be deemed to have accepted and be bound by the terms and conditions. Please retain a copy of these terms and conditions for your information.

1. Promoter: Tesco Stores Ltd., Tesco House, Shire Park, Kestrel Way, Welwyn Garden City, AL7 1GA.
2. Who can enter: This prize promotion ('Promotion') is open to new and existing Tesco customers who hold a valid Tesco Clubcard. Participants must have a Tesco Clubcard account in their own name. UK (England, Scotland, Wales and Northern Ireland), aged 18 or over. The promotion excludes anyone directly connected with the planning or administration of the prize promotion including Tesco employees, their agencies and their immediate families (spouse, parent, child, sibling, grandparent and/or stepfamily).
3. Purchase necessary from Tesco Whoosh during the Promotional Period 21.07.25 00:00 to 18.08.25 23:59. Only orders placed with the correct entry code **[GR77HM]** during this period will be eligible.
4. Internet access and Tesco.com account and Tesco Clubcard account required for entry. Participants must have a Tesco Clubcard account in their own name.
5. Participants are reminded to get the owner's permission before using a computer, device or internet connection not owned or paid for by the entrant to enter the Promotion. The Promoter will not be liable for any internet or mobile connection, or other charges incurred in entering the Promotion.
6. Promotional Period: Opens on 00:00, 21.07.2025 and closes at 23:59, 18.08.2025.
7. How to enter:
 - A. To enter the prize draw, customers must login to their Tesco Clubcard account to place a Tesco Whoosh order during the promotional period and enter the

specified entry code at checkout. Orders placed without the entry code will not be eligible for entry.

- B. Maximum 1 entry per person. If you enter more than once, your first entry will be accepted, and all others will be disqualified. A participant can only use one Tesco account to enter.
 - C. Incomplete, illegal, misdirected or late entries will not be accepted. Proof of sending will not be accepted as proof of delivery or receipt. The Promoter takes no responsibility for entries that are delayed, incomplete or lost due to technical reasons or otherwise.
 - D. To be eligible for entry, customers must have entered the correct code at checkout when placing their order. Orders where an incorrect code has been entered at checkout will not be eligible for entry. The Promoter takes no responsibility for incorrect codes entered at checkout.
 - E. Bulk entries made from trade, consumer groups or third parties will not be accepted. Incomplete or illegible entries or via third parties or syndicates, entries by macros or other automated means and entries which do not satisfy the requirements of these terms and conditions in full will be disqualified. If it becomes apparent that a participant is using a computer(s) or multiple aliases to circumvent this condition by, for example, the use of 'script', 'brute force', masking their identity by manipulating IP addresses, using multiple email address and accounts, using identities other than their own or any other automated means to increase that participant's entries into the Promotion in a way that is not consistent with the spirit of the Promotion, that person's entries will be disqualified, and any award will be void
 - F. Orders that are returned in full will not be eligible for entry, unless the reason for return is due to a faulty or damaged item.
8. Winner Selection:
- A. All eligible customers who place a Whoosh order within the Promotional Period, using code **[GR77HM]** at the checkout will be entered into a random prize draw independently conducted by Prizeology within 28 working days of the closing date. There will be 10 winners selected in total.
 - B. Maximum one prize per person.
9. The Prize Fund:
- A. There are 10 prizes in total. Each prize includes:

1. £1,000 worth of Tesco Clubcard points (100,000 Clubcard Points), added to customers November 2025 statement, valid for two years once the Clubcard points have been converted into vouchers
 2. A Tesco Whoosh coupon entitling each winner to free delivery on their next 10 Whoosh orders over £3.00. This is valid for 12 months from date of issue.
- B. The prizes must be accepted as offered and redeemed by the named winners only. There is no cash or alternative prizes, in whole or part. The prizes are non-transferable, non-refundable and cannot be exchanged for cash. Sale of the prizes for profit is prohibited and may constitute fraud. The prizes cannot be combined with any other offer, promotion or discount.
- The Promoter reserves the right to substitute any part of the prize with a prize of equal or greater value should circumstances outside its control make this necessary
- C. Clubcard terms and conditions can be found here: <https://www.tesco.com/groceries/en-GB/zone/clubcard-terms-and-conditions>
- D. Tesco grocery T&Cs can be found here: https://www.tesco.com/groceries/en-GB/zone/grocery-terms-and-conditions?srsId=AfmBOopf_GRBdE81nJ0tjolwu0pRfWxDntiQeg7XcJ4747h0Yu_hj35x1

10. Winner Notification:

- A. Winners will be contacted by Tesco via the email linked to their Clubcard account within 28 working days of the prize draw closing date and will have 14 days to confirm prize acceptance.
- B. If a winner does not respond within the initial 7 days of notification, they will be contacted via email again and given a further 7 days to respond. If contact cannot be made, or the prize is not claimed within 14 days of the initial prize notification date, the prize will be forfeited, and if there are enough qualifying entries, awarded to a runner up chosen at the same time as the original. Only an email from the same email address that the Promoter notifies will be accepted.
- C. It is the responsibility of entrants to ensure their email address is accurate and regularly checked (including junk/spam folders). The Promoter cannot be held responsible for missed or delayed communications due to incorrect contact details.

11. Prize Fulfilment:

- A. The Winners will be required to provide their full name and confirm their acceptance of the prize.
- B. It is the responsibility of the winners to provide their correct, up-to-date details when confirming acceptance of the prize in order for their prize claim to be processed. The Promoter cannot be held responsible for winners failing to supply accurate information which affects prize acceptance or receipt of their prize.
- C. Winners will be sent their Tesco Whoosh coupon via email, within 28 days of confirming acceptance. Prizes will be sent to the same email address linked with the Clubcard account used to enter the Promotion. The Clubcard points will be transferred to the winner's Tesco Clubcard account in line with customers November statement once the winner confirms prize acceptance.

12. Data Protection:

- A. As part of the promotion, the Promoter collects the following personal data:
 - i. for entrants: name, email address linked to Tesco account.
 - ii. for winners: full name, email address, information in emails or other messages with the Promoter and their surnames and county for the purpose of providing a winner list as indicated in clause 11g. These details are requested for administering the promotion only. To find out more about how we use and protect your personal data, as well as your privacy rights visit <https://www.tesco.com/help/privacy-and-cookies/privacy-centre/privacy-policyinformation/privacy-policy/> 12.

By entering the promotion, entrants acknowledge that any personal information provided may be passed on to Prizeology (the Fulfilment Agency) for the purposes of prize administration only. The Fulfilment Agency's privacy policy can be found [here](#).

11. General:

- A. The Promoter reserves the right at any time, in its absolute discretion, to: verify the eligibility of any entrant or winner by requesting proof of identity and/or address; proof of purchase, disqualify any entrant or winner found to be abusing or tampering with the operation of the Promotion or entering using fraudulent means, or who the Promoter believes to have acted in breach of these terms and conditions or the spirit of the Promotion; disqualify entrants who make an entry on someone else's behalf; disqualify a participant if they are found to be in breach of clause 7.

- B. Where there are reasonable grounds to believe there has been a breach of these terms and conditions, prize entitlement will be withdrawn, and if there are enough qualifying entries, awarded to a runner up chosen at the same time as the original.
- C. To the fullest extent permitted by law, neither the Promoter nor agencies involved with this promotion may be liable to the winner, whether arising from tort including negligence, breach of contract or otherwise for any loss or damage whatsoever caused by matters relating to participation in this promotion, or in relation to the award to the extent permissible by law. No compensation for loss of earnings will be paid by the Promoter for participation in any aspect of this promotion.
- D. The Promoter reserves the right in its absolute discretion to add or to waive any of these terms and conditions, or to suspend or cancel the promotion at any stage, in the event of circumstances that are unforeseen or beyond its reasonable control (including suspected or actual fraudulent or misleading practices or other breaches of these terms and conditions) with no recompense to entrants. However, the Promoter will always endeavour to minimise the effect to participants in order to avoid undue disappointment.
- E. Any decision of the Promoter in respect of the Promotion is final and binding in all promotional matters. No correspondence will be entered into.
- F. The Promoter accepts no responsibility for system errors or other issues that may result in disruption to, lost, delayed or not received entries, winner notifications or awards. The Promoter or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of The Promoter or its agencies.
- G. The surname and county of winners will be made available to anyone who requests it by emailing whoosh@prizeology.com by 18/09/2025. Entrants may request their surname, and county is not published in the event they win by emailing whoosh@prizeology.com before the closing date. However, the Promoter shall provide the surname and county of the winner to competent authorities upon request from such competent authorities (including the Advertising Standards Authority).
- H. The laws of England and Wales apply to this promotion, and the English and Welsh courts shall have exclusive jurisdiction over any proceedings in connection with this promotion.
- I. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these Terms and Conditions and the remaining clauses shall survive and remain in full force and effect.