# OVO Beyond; Tesco 100 Clubcard points offer terms and conditions.

These terms and conditions (the "**Terms**") apply to you if you have joined and been accepted to participate in the 'Tesco 100 Clubcard points' offer (the "**Offer**"). These Terms are separate to <u>OVO's Core Terms</u> which cover the supply of energy to you. They are also separate from the Tesco Clubcard terms and conditions.

The promoter of this Offer is OVO Energy Limited, incorporated in England and Wales under company number 06890795 and whose registered office is at OVO Energy, 1 Rivergate, Temple Quay, Bristol BS1 6ED ("OVO", "we").

#### 1. About this offer

Eligible Beyond customers will have a chance to collect 100 Tesco Clubcard points each week via the OVO app, with a total of 300 points to collect in total. This Offer will run for 12 weeks from 3 November 2025 until 23:59 on 25 January 2026.

Each week there will be 8750 chances to collect 100 Tesco Clubcard points, which will be presented in the OVO app, that eligible customers can collect, that will be awarded on a first come first served basis.

This Offer is subject to availability and the Offer will be refreshed each week, for a total of 12 weeks, however you can only collect 100 Tesco Clubcard points once every month. The Clubcard points are valued at £1 in Clubcard vouchers. The prize winners will have two (2) years to spend the Clubcard vouchers with Tesco.

We'll collect your personal information, including your account details for the purposes of identifying that you're an OVO Beyond customer, Tesco customer and that you have signed up for this Offer.

# 2. Eligibility

- 2.1 To be eligible to enter and have a chance to win 100 Tesco Clubcard points, you'll need to:
  - be an OVO energy customer on any electricity only or dual fuel fixed tariff or on our standard variable tariff (not available to pre-payment customers);
  - have a valid Tesco Clubcard online account or sign up and register for a Tesco Clubcard account;
  - link your Tesco Clubcard account to your OVO account;
  - the email address used for your OVO account must match the email address used for your Tesco Clubcard account;

- have downloaded the OVO app;
- have a Smart Meter;
- pay by monthly direct debit;
- be an OVO Beyond customer;
- be a minimum of 18 years old;
- comply with Clubcard terms and conditions; and
- comply at all times with these Terms and our <u>Core Terms</u>.
- 2.2 If you do not have a Clubcard account, you will be allowed to set up an account within the sign up journey, you must be registered with a Clubcard account to be eligible for this Offer. Please visit [link] to register for a Tesco Clubcard account.
- 2.3 If you do not meet/continue to meet the eligibility criteria in paragraph 2.1 above, you will no longer be eligible for the Offer.
- 2.4 Only one person per household/account can opt in to the Offer.
- 2.5 By opting in to this Offer, you agree that OVO will use your personal data to facilitate the Offer, including arranging the awarding of the 100 Clubcard points if you win. The linking of your Tesco Clubcard account to your OVO account is only to allow Tesco to award Clubcard points to winners, no other personal details will be shared with Tesco. We will only use your data in line with data protection laws and with the terms under this Offer. You can learn more about how we handle your personal data at OVO and your data subject rights under data protection law in our <a href="Privacy Policy">Privacy Policy</a>. Your data relating to the Offer will only be used for this purpose and we won't use it for anything unrelated.

## 3. How to collect 100 Clubcard points

- 3.1 Each week there will be points to collect within the OVO app, tap the offer tile within the offer section of Beyond, this will be on a first come first serve basis and the tile will advise if there are still points to collect or you need to try again the following week.
- 3.2 Once you have collected points, we will share your information with Tesco and the Clubcard points will be added to your Clubcard account on a monthly basis, within 30 days of offer sign up.
- 3.3 Tesco Clubcard terms and conditions will apply to the Clubcard points, found here.
- 3.4 There is no cash alternative and the Clubcard points and vouchers cannot be transferred to another Clubcard account, gifted to any other Clubcard member or sold.

#### 4. What if you leave OVO or move home?

- 4.1 You're free to switch to another energy supplier at any time (unless there's a debt on your account, in which case we may stop your switch until the money is paid). If you switch to another energy supplier at any point and if you leave throughout the offer, you won't be eligible to participate in the Offer or any prizes won.
- 4.2 If you move home within the offer period, you will no longer be eligible for the Offer.
- 4.3 If you leave OVO before your Clubcard points are allocated, you will not receive your points.

# 5. Changes to the Offer or these Terms

- 5.1 We reserve the right to amend these Terms on reasonable notice. Updated terms can be found in the OVO App.
- 5.2 We reserve the right to withdraw or amend the Offer at any time. We will provide you with reasonable notice prior to any detrimental change to the Offer.

# 6. Ending these Terms

- 6.1 By participating in this Promotion you agree to comply with these Terms. We reserve the right to remove or temporarily suspend your access to the Offer if, in our reasonable opinion, we suspect any breach of these rules, or our Core Terms.
- 6.2 If we deem that a participant is ineligible for any reason, we reserve the right to cancel or recover any credit already awarded.

## 7. General

- 7.1 In the event that for reasons beyond our reasonable control we can't award the Clubcard points, or we deem it appropriate to do so (in its reasonable discretion), we reserve the right to award an alternative of a similar nature and an equivalent value, or at our sole discretion, the cash value of a prize.
- 7.2 These Terms are subject to English Law and you submit to the exclusive jurisdiction of the courts of England unless you're a resident of Scotland, in which case you may also bring proceedings in Scotland.

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